International SAP Conference on Internal Controls, Compliance and Risk Management

Driving Advanced Continuous Monitoring for Improved

Visibility and Efficiency

March 15 - 16, 2018, Amsterdam, The Netherlands

SAP **Run Simple**

T.A.Cook CONFERENCES

Welcome

In today's competitive business climate, organisations face a multitude of challenges. As you fight to achieve operational efficiency and commercial success, a sharp focus on corporate governance, risk, and compliance is necessary. This focus is required not only to avoid compliance violations and risk, but also to capitalise on the multitude of opportunities it can provide as your company achieves its strategic objectives.

The International SAP Conference on Internal Controls, Compliance, and Risk Management is the only European business-centric community event designed for the full SAP ecosystem. Customers, partners, SAP executives, and industry experts will join together for two days to share insights and experience on how to transform your internal controls and risk management practices to achieve improved visibility and efficiency in your organisation.

Why Should You Join Us?

- Get practical advice from established users during customer case study presentations from BP, DHL Express, innogy SE, Nationale-Nederlanden, Stora Enso, United Utilities, and Vodafone Group Services
- Plan your future strategy following solution and road map updates directly from SAP
- Organise one-on-one meetings with partners, customers, and solution experts to have your questions answered
- Reinforce your solution knowledge during deep-dive workshops
- Make new connections and develop existing relationships during dedicated networking breaks and evening event
- Benefit from the interactive break-out sessions that give you and your colleagues opportunity to discuss topics important to your organization

Designed for new and existing SAP customers, the conference offers a variety of formats. Hear how you can reimagine your business processes so they deliver enhanced operations and performance. Learn about robust approaches to internal controlling, compliance, and risk that can help you thrive in today's volatile business world, ready to respond to challenges, threats, opportunities, and regulatory changes the moment they arise.

We look forward to welcoming you and your team to Amsterdam.

Kind regards,

Michael Heckner
Senior Director, Center of Excellence for GRC
SAP EMEA North

Patricia Clemas Sánchez
Partner and SVP. Events
T.A. Cook Consultants Limited

Preconference Workshops
Thursday March 15, 2018

At these workshops you will review product functionality, dive deeper into topics, get practical examples, take part in discussions, go through online demonstrations, and determine the business benefits of each solution. Each workshop offers you a unique opportunity to address challenges, discuss them with your peers, and gain valuable guidance from some of the most knowledgeable experts on SAP® applications.

Please note that you cannot switch between parallel workshops.
For more information, please visit: www.tacook.com/CCR/pre-conference-workshops

The following workshops will take place between 09:00 and 12:30

Workshop 1: SAP® GRC Solutions: Overview and Road Map

Attend this workshop to gain an overview of SAP governance, risk, and compliance (GRC) solutions, where they are today, and what is planned in the future. Understand how they can help solve your business needs in the GRC arena.

This session will answer all your questions about what governance, risk, and compliance means for SAP. It includes demonstrations of software from SAP that supports internal controls and compliance, enterprise risk management, internal audits, and fraud detection and prevention. It also provides concrete examples from real life implementations.

Key discussion points are set to include:

- How to maintain effective compliance by employing different control test strategies, including continuous monitoring
- Effective identification and analysis of risks and opportunities to help you preserve and grow value
- How to identify, analyse, and document findings and recommendations and communicate these findings to management effectively
- How to monitor key performance indicators in real time to detect and prevent anomalies and grow your business network with confidence

Thomas Frenehard, SAP
Erwin Albers, SAP

Workshop 2: SAP Solutions and Approach for GDPR

The General Data Protection Regulation (GDPR) is coming and it requires companies handling EU citizens' data to undertake major operational reform. Join this workshop to learn how SAP solutions and their approach can assist your company in not only becoming GDPR-compliant, but also achieving a modern competitive business edge.

Key discussion points are set to include:

- How to use GDPR as a vehicle to modernise your business
- SAP solutions and how they address GDPR
- Business best practices for these solutions
- Business value in addition to GDPR-compliance

Neil Patrick, SAP
Vincent Doux, SAP

Preconference Workshops
Thursday March 15, 2018

Workshop 3: Automated Advanced Continuous Monitoring of your Enterprise

Automated continuous monitoring can provide new opportunities in the form of obtaining real-time, relevant, accurate information. At the same time, it can mean having to acquire new software and applications as well as a need for new processes or a change to existing processes. Join this workshop to gain an overview of the continuous monitoring capabilities provided by SAP GRC solutions and how they can work best for you.

Key discussion points are set to include:

- Why perform automated continuous monitoring?
- Continuous control monitoring (CCM) – the smart way
- When should you consider process control CCM on the SAP HANA® platform?
- Using key risk INDICATORS to leverage your Risk management
- Why cybersecurity is not just an IT issue (a closer look at the SAP Enterprise Threat Detection and SAP Business Integrity Screening applications)
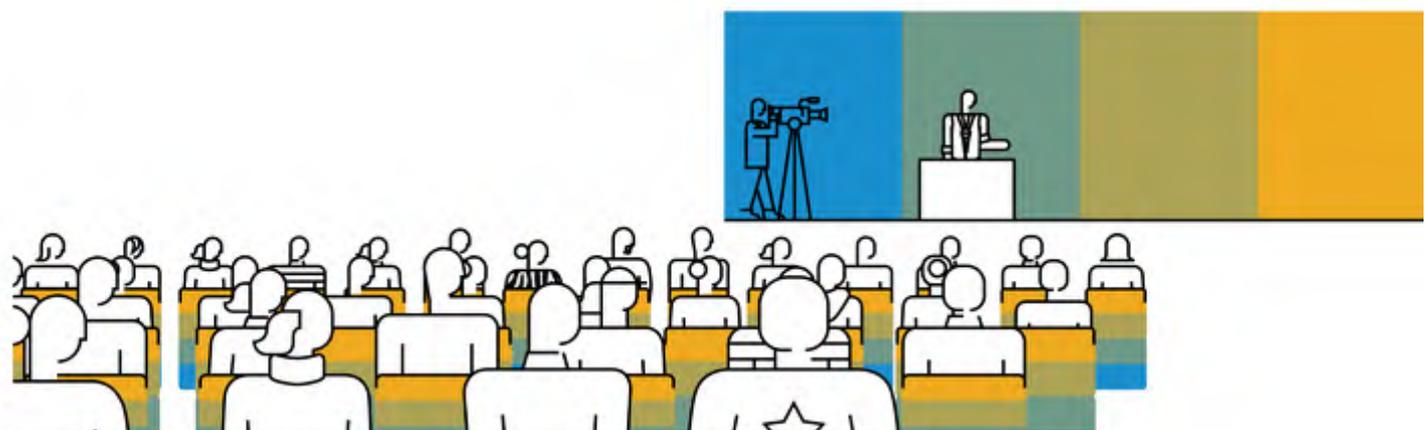
Paul Petraschk, SAP
Bo Baade-Pedersen, SAP

Agenda Day One
Thursday March 15, 2018

08:00	**Workshop Registration and Refreshments**
09:00	**Pre-Conference Workshops**
	Go to pages 3 and 4 of this brochure for an overview of the pre-conference workshops on offer ahead of the International SAP Conference on Internal Controls, Compliance, and Risk Management. These deep-dive sessions offer a brilliant introduction to the full SAP® portfolio of solutions and provide a strong foundation for the hot topics slated for discussion during the main conference agenda.
12:30	**Networking Lunch in the Exhibition Area, Conference Registration**
13:30	**Chairman's Welcome and Opening Remarks**
	Chris Johnston, SAP
13:45	**Next Generation Governance, Risk and Compliance**
	• What trends and challenges are governance, risk, and compliance (GRC) functions facing today and in the future?
	• How did GRC approaches evolve over the past years at SAP?
	• Where is the GRC industry heading and what are the next steps for SAP internally?
	• How can new technologies like machine learning be leveraged to address those challenges?
	Miriam Kraus, SAP
14:15	**Process and Controls Efficiency for Vodafone: Protect the Value, Prevent the Loss**
	• Walk through Vodafone Group's process to establish its controls library for comprehensive controls self-assessment
	• Learn how we have accelerated the implementation of the SAP Process Control application and quickly rolled out manual controls testing
	• See how we have leveraged configuration controls, continuous monitoring, and business-integrity screening in its second-line-of-defence approach
	Sara Heuer, Vodafone Group Services
14:45	**innogy SE: The Road to Financial Compliance with SAP GRC Solutions**
	• Establish an audit-proof Internal Control System (documentation)
	• Deliver information in an appropriate format (with a GRC dashboard)
	• Automate compliance (with Continuous Control Monitoring, Access Control and Tax Compliance)
	Carsten Tegethoff, innogy SE
15:15	**Refreshment Break and a Visit to the Exhibition**

Agenda Day One
Thursday March 15, 2018

16:00 **Business Integrity Screening: A Case Study from the Insurance Industry**
- Insurance fraud trends
- How to screen high variety and volumes of data for outliers
- How to give fraud investigators direct control over detection rules: quality (and ease of adjustment) of rules, resulting in speed to reduce the number of false positives
- Minimising payments on illegitimate claim requests and directly impacting company's loss ratio

Stephan de Jong, Nationale-Nederlanden
Luc Hartering, Nationale-Nederlanden

16:30 **Implementation of SAP Tax Compliance at BASF: Lessons Learned**
- The importance of an Internal Control System (ICS) for VAT: what the tax authorities will be demanding in the future and why there are considerable financial risks in VAT
- SAP Tax Compliance as ICS with high automation and compliance: why BASF decided to co-innovate SAP TCM
- Experiences with SAP TCM at BASF: BASF was the first company worldwide to go live with TCM - what are the lessons learned so far?

Pascal Mattern, BASF

17:00 **Delivering Continuous Monitoring to Ensure Effective Controls over User Risks**
Drawing insight gained from a BP PLC project based on the SAP® Access Violation Management application by Greenlight, this session discusses how to automate the last mile of the process to manage segregation-of-duty controls. Attend and examine BP's move to exception-based mitigation and learn how to:
- Reduce manual control efforts and empower the business to own access compliance by providing effective, user-friendly reporting
- Centralize and automate the monitoring, investigation, and resolution of access violations
- Maximise user acceptance and adoption

Amit Kakad, BP PLC
Susan Stapleton, Greenlight Technologies

17:30 **Vision and Road Map for the SAP GRC Solutions (Current and New)**
- Overview of recent innovations in the area of SAP GRC solutions
- An exclusive insight into planned innovations and the future direction of strategic development of SAP GRC solutions
- Insight into the latest GRC cloud solutions addressing common "know your customer" as well as data privacy and protection challenges

Jochen Thierer, SAP

18:00 **Close of Day One, Followed by Evening Networking Reception**

Agenda Day Two
Friday March 16, 2018

8:00	**Registration and Refreshments**
9:00	**Welcome Back from the Chairman** Chris Johnston, SAP
9:15	**Governance, Risk, and Confusion: How to Make it Work Better** • More regulation: not the solution, but the problem • Three lines of defense; another problem to be solved • Are algorithms going to be helpful or are they going to make compliance officers redundant? • The importance of behavior and culture Leen Paape, Nyenrode Business University
9:45	**Redesigning the Control Framework** • The business focus that turned United Utilities' attention to implementing SAP GRC solutions • The development of a long-term strategy for using this technology within the business • How United Utilities harnessed the functionality available to provide a consolidated controls repository and continuous controls monitoring • The challenges and lessons learned along the way Vicky Howarth, United Utilities
10:15	**Shift_Risk_Left** • What is shift left and why it is important to risk and control • The journey we all are on even if we do not know it • Sustainable risks and control management • Definition of done: what good looks like Denis Ontiveros Merlo, BP PLC
10:45	**Refreshment Break and a Visit to the Exhibition**

	Breakout Session A	Breakout Session B
11:30	**A1** **SAP Using SAP® GRC Solutions – the GRC Framework at SAP** • An overview of the governance, risk, and compliance (GRC) program at SAP • A closer look at integration aspects: how GRC activities can be integrated into existing processes and how key GRC activities can be automated • Risk management and reporting at SAP • Achieving greater digital compliance with process control and automated monitoring Marie-Luise Wagener, SAP	**B1** **Next Generation Audit: How SAP uses its own State-of-the Art Audit System** How to elevate the impact of audit efforts by using a state-of-the-art audit management system: • Intuitive and customizable user interface to increase both motivation and efficiency of your auditors • End-to-end transparency and traceability along the audit road map • Increased automation and efficiency in the audit process • Real-time KPI dashboard to control open activities and achieve audit work at a glance Angelika Dillinger, SAP

Agenda Day Two
Friday March 16, 2018

	Breakout Session A	Breakout Session B
12:15	**A2** **Embedding Compliance into SAP S/4HANA®**	**B2** **After 15+ Projects for SAP® Process Control: What Makes a Successful GRC Platform**

Breakout Session A — A2 Embedding Compliance into SAP S/4HANA®

- Automation and evaluation – as demonstrated with a procure-to-pay use case
- Control operations: creating exception-based compliance monitoring of business processes using automated controls
- Efficient compliance management: from the evaluation of reported exceptions to the initiation of consequence management

Marie-Luise Wagener, SAP

Breakout Session B — B2 After 15+ Projects for SAP® Process Control: What Makes a Successful GRC Platform

- Usability: how to get buy-in from your users with skillful UI design and continuous controls monitoring
- Internal control system content: how to overcome main master data challenges and ensure efficient framework maintenance
- Reporting: how to get insights into your internal control system that make a difference to your business
- Rationalization: how to streamline controls and compliance efforts across multiple initiatives
- Results and benefits achieved

Maxim Chuprunov, Riscomp GmbH

13:00 **Networking Lunch in the Exhibition Area**

14:00 **A Common Platform for Risk Management, Internal Controls, Ethics & Compliance and Audit Management**
- The Stora Enso journey to integrating GRC management activities
- A common approach to achieve improved transparency, efficiently coordinated reporting and monitoring
- How to balance risk, control and assurance

Reetta Liikala, Stora Enso

14:30 **DHL Express' Journey to Build a Controls and Risk International Platform**
- DHL Express business update
- Internal Controls (CRISP) in DHL Express
- CRISP and SAP® Process Control Project
- Integration of 57,000 controls in over 220 countries
- Efficiency through referencing – based on shared services structures
- The benefits DHL Express achieved by basing its CRISP implementation on SAP GRC solutions

Martha Caro, DHL Express

15:00 **Closing SAP Innovation Keynote Address: Office of the CFO, Finance and GRC Coming Together**
- Digitalization creating unprecedented transparency, but also new types of risk
- The impact of digital technologies and the new General Data Protection Regulation (GDPR)
- Managing operational risks in a more proactive way and improving efficiency by using process intelligence to boost financial performance
- Significantly increased demands on internal controls and other security measures
- A risk-based approach to compliance, cybersecurity, and data protection
- The role of new technologies in helping to provide a holistic overview on existing risks

Martin Naraschewski, SAP

15:30 **Close of Day Two, End of Conference**

Gold Sponsors

Greenlight Technologies

Greenlight Technologies is the pioneering leader in risk, financial performance, and regulatory compliance solutions. It provides an enterprise-wide approach to cybergovernance, regulatory change management, and quantification of financial and operational risk impact. Strategic decision-making in fast-changing environments requires a different approach. By integrating and correlating information across multiple technology domains and providing decision-makers with real-time recommendations, Greenlight Technologies supports key CFO, CISO, and finance transformation initiatives. Global 1000 companies rely on Greenlight Technologies to enable sustainable financial performance improvements and compliance across their enterprise applications and business processes.

The SAP® Access Violation Management application by Greenlight streamlines your access-risk processes to cut governance costs. With the application, you can centralize your access-governance processes and perform exception-based monitoring. The software automates the identification of violations, reducing the need for manual segregation-of-duty oversight. With this expanded visibility, you empower management to take corrective action where the risk exceeds thresholds, helping them improve compliance and reduce fraud, errors, and omissions.

The software also quantifies your financial exposure to identity and access management risk to reveal the monetary impact those risks have on your business. By reducing manual activities and enabling the business to assess the financial exposure caused by business processes and user transactions, SAP Access Violation Management helps make compliance a by-product of good operational controls.

Greenlight's enterprise integration solution for the SAP Access Control application allows you to automate controls across all of your cloud and on-premise business applications, including SAP Ariba® solutions, SAP SuccessFactors® solutions, software from Workday Inc., and 100 more.

For more information, visit www.greenlightcorp.com

RISCOMP

GRC automation is Riscomp GmbH's passion.

- Offering services that range from custom road maps to integration and support
- Covering the main value drivers: process, content, and technology
- Providing governance, risk, and compliance (GRC) solutions both on-premise and in the cloud

Riscomp combines expertise in the areas of risk and compliance with profound technical skills gained by its consultants through auditing, data analytics, and SAP® software implementation projects. Riscomp has achieved the status of SAP services partner and SAP education partner. With its recognized expertise in GRC software, it can seamlessly embed your GRC processes into your business processes, making them straightforward and intuitive. This high integration and usability will maximize your user acceptance.

Riscomp's main priority is delivering top-quality services, earning the satisfaction of its customers, and providing long-term support as a reliable partner.

For more information, visit www.riscomp.ch

Silver Sponsor

targens

targens is a professional service provider for banking, compliance and digital finance, as well as a leading provider of consulting, software and product solutions.

Based on professional consulting, high-performance products and the mastering of disruptive technologies, the consulting and software company supports its customers in their corporate management, trading activities, the protection of their business processes and the accelerated attainment of sales activity success.

For more information, visit www.targens.de

Turnkey Consulting

Turnkey Consulting Ltd. is a specialist governance, risk, and compliance (GRC) and IT security company that combines business consulting with technical implementation to help safeguard the SAP® software systems running in large organisations.

It works with SAP customers across the globe to help them stay compliant. It also helps them mitigate external risks, such as the threat of cyberattacks. Turnkey Consulting's clients include some of the world's largest blue-chip companies as well as systems integrators and a number of government agencies.

When it comes to internal controls, Turnkey Consulting has delivered many of the world's largest programmes to implement the SAP Process Control application. It is now working to help many SAP customers leverage the SAP Access Control application, as well as the SAP Risk Management application, to ensure they are compliant with the General Data Protection Regulation (GDPR), which comes into force May 25, 2018.

With Turnkey Consulting's specialist focus on SAP GRC solutions, along with its 14 years' experience, no organisation is better qualified to help you manage your controls and improve your compliance processes.

For more information, visit www.turnkeyconsulting.com.

Media Partners

IRM

The IRM is the leading body for professional risk management. We are an independent, not-for-profit organisation that champions excellence in managing risk to improve organisational performance.

We do this by providing internationally recognised qualifications and training, publishing research and guidance and setting professional standards across the world. Our members work in all industries, in all risk disciplines and across the public, private and not for profit sectors.

For more information, visit www.theirm.org

S@PPORT

S@PPORT is an IT-magazine published by MarkIT Communication. Since 2003 S@PPORT monthly offers valuable practical support in selecting, installing and working with SAP solutions. The major focus of the magazine is supplying information about new products, add-ons and services that result in a more efficient outcome. MarkIT Communication also publishes special editions focusing on topics like document management system (DMS), security and HR in context to SAP.

Get one free issue or subscribe for one year: www.sap-port.de

How to register
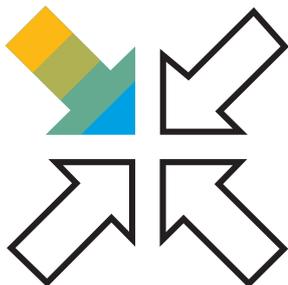
Registration
You have three options to register:

1. Register online at: www.tacook.com/CCR
2. Fill in the back page of this brochure and e-mail it to: c.roden@tacook.com
3. Fill in the back page and fax it to: +44 (0)121 212 1623

Contact Details
Charlotte Roden, T.A. Cook Conferences
T: +44 (0)121 200 3810
E: c.roden@tacook.com

This event is organized by: T.A. Cook Conferences in cooperation with SAP.

The registration fee includes access to the event, lunch on all days, refreshments, and the evening event, and documentation material for download. Please note that accommodation and travel are not included in the registration fee.

Registration Form
International SAP Conference on Internal Controls, Compliance and Risk Management

I would like to register for this conference. (Please complete clearly in block capitals)

First Name

Last Name

Company

Job Title

Industry Sector

Street

City, State

Zip Code, Postal Code

Country

Phone

Fax

E-mail

Date

Signature

I wish to attend the following:

☐ Two Day Conference (March 15-16)

Morning Half-Day Workshop (March 15 A.M) Please select from one of the below:

☐ W1   ☐ W2   ☐ W3

☐ Evening Event (March 15 - Open to conference registrants only)

Payment Method

☐ Credit Card   ☐ Invoice

Further Information

1. Would you like to receive further information from SAP including special offers, reports, event news, and more along with information resulting from this inquiry?

☐ Yes, by e-mail   ☐ Yes, by telephone   ☐ No

2. Would you like to receive further information from SAP partners or other affiliated companies and business partners of SAP including special offers, reports, and more along with information resulting from this inquiry?

☐ Yes, by e-mail   ☐ Yes, by telephone   ☐ No

☐ I agree to the above terms and conditions
(This must be ticked in order for the registration to be processed)

Event Fees

Type	Early Bird	Standard
Conference Only	€1150	€ 1290
Half Day Workshop	€ 375	€ 375

* All fees are subject to 21% VAT

** Early Bird Fee Deadline: Friday, January 19, 2018

NOTE: Payment should also be received by the deadline for the early bird discount to apply.