



# International SAP Conference on Internal Controls, Compliance and Risk Management

Driving Advanced Continuous Monitoring for Improved  
Visibility and Efficiency

March 15 - 16, 2018, Amsterdam, The Netherlands



# Welcome

In today's competitive business climate, organisations face a multitude of challenges. As you fight to achieve operational efficiency and commercial success, a sharp focus on corporate governance, risk, and compliance is necessary. This focus is required not only to avoid compliance violations and risk, but also to capitalise on the multitude of opportunities it can provide as your company achieves its strategic objectives.

The International SAP Conference on Internal Controls, Compliance, and Risk Management is the only European business-centric community event designed for the full SAP ecosystem. Customers, partners, SAP executives, and industry experts will join together for two days to share insights and experience on how to transform your internal controls and risk management practices to achieve improved visibility and efficiency in your organisation.

## Why Should You Join Us?

- Get practical advice from established users during customer case study presentations from BP, innogy SE, Nationale-Nederlanden, Stora Enso, United Utilities, and Vodafone Group Services
- Plan your future strategy following solution and road map updates directly from SAP
- Organise one-on-one meetings with partners, customers, and solution experts to have your questions answered
- Reinforce your solution knowledge during deep-dive workshops
- Make new connections and develop existing relationships during dedicated networking breaks and evening event
- Benefit from the interactive break-out sessions that give you and your colleagues opportunity to discuss topics important to your organization

Designed for new and existing SAP customers, the conference offers a variety of formats. Hear how you can reimagine your business processes so they deliver enhanced operations and performance. Learn about robust approaches to internal controlling, compliance, and risk that can help you thrive in today's volatile business world, ready to respond to challenges, threats, opportunities, and regulatory changes the moment they arise.

We look forward to welcoming you and your team to Amsterdam.

Kind regards,

Michael Heckner  
Senior Director, Center of Excellence for GRC  
SAP EMEA North

Patricia Clemas Sánchez  
Partner and SVP. Events  
T.A. Cook Consultants Limited

# Preconference Workshops

## Thursday March 15, 2018

---

At these workshops you will review product functionality, dive deeper into topics, get practical examples, take part in discussions, go through online demonstrations, and determine the business benefits of each solution. Each workshop offers you a unique opportunity to address challenges, discuss them with your peers, and gain valuable guidance from some of the most knowledgeable experts on SAP® applications.

Please note that you cannot switch between parallel workshops.

For more information, please visit: [www.tacook.com/CCR/pre-conference-workshops](http://www.tacook.com/CCR/pre-conference-workshops)

---

**The following workshops will take place between 09:00 and 12:30**

---

### **Workshop 1: SAP® GRC Solutions: Overview and Road Map**

Attend this workshop to gain an overview of SAP governance, risk, and compliance (GRC) solutions, where they are today, and what is planned in the future. Understand how they can help solve your business needs in the GRC arena.

This session will answer all your questions about what governance, risk, and compliance means for SAP. It includes demonstrations of software from SAP that supports internal controls and compliance, enterprise risk management, internal audits, and fraud detection and prevention. It also provides concrete examples from real life implementations.

Key discussion points are set to include:

- How to maintain effective compliance by employing different control test strategies, including continuous monitoring
- Effective identification and analysis of risks and opportunities to help you preserve and grow value
- How to identify, analyse, and document findings and recommendations and communicate these findings to management effectively
- How to monitor key performance indicators in real time to detect and prevent anomalies and grow your business network with confidence

Thomas Frenehard, SAP

Erwin Albers, SAP

---

### **Workshop 2: SAP Solutions and Approach for GDPR**

The General Data Protection Regulation (GDPR) is coming and it requires companies handling EU citizens' data to undertake major operational reform. Join this workshop to learn how SAP solutions and their approach can assist your company in not only becoming GDPR-compliant, but also achieving a modern competitive business edge.

Key discussion points are set to include:

- How to use GDPR as a vehicle to modernise your business
- SAP solutions and how they address GDPR
- Business best practices for these solutions
- Business value in addition to GDPR-compliance

Neil Patrick, SAP

Vincent Doux, SAP

---



# Preconference Workshops

## Thursday March 15, 2018

---

### Workshop 3: Automated Advanced Continuous Monitoring of your Enterprise

Automated continuous monitoring can provide new opportunities in the form of obtaining real-time, relevant, accurate information. At the same time, it can mean having to acquire new software and applications as well as a need for new processes or a change to existing processes. Join this workshop to gain an overview of the continuous monitoring capabilities provided by SAP GRC solutions and how they can work best for you.

Key discussion points are set to include:

- Why perform automated continuous monitoring?
- Continuous control monitoring (CCM) – the smart way
- When should you consider process control CCM on the SAP HANA® platform?
- Using key risk INDICATORS to leverage your Risk management
- Why cybersecurity is not just an IT issue (a closer look at the SAP Enterprise Threat Detection and SAP Business Integrity Screening applications)

Paul Petraschk, Senior Risk Specialist, SAP

Bo Baade-Pedersen, GRC Senior Specialist, SAP

---



# Agenda Day One

## Thursday March 15, 2018

08:00	<b>Workshop Registration and Refreshments</b>
09:00	<b>Pre-Conference Workshops</b> Go to pages 3 and 4 of this brochure for an overview of the preconference workshops on offer ahead of the International SAP Conference on Internal Controls, Compliance, and Risk Management. These deep-dive sessions offer a brilliant introduction to the full SAP® portfolio of solutions and provide a strong foundation for the hot topics slated for discussion during the main conference agenda.
12:30	<b>Networking Lunch in the Exhibition Area, Conference Registration</b>
13:45	<b>Chairman's Welcome and Opening Remarks</b> Chris Johnston, SAP
14:00	<b>Next Generation Governance, Risk and Compliance</b> <ul style="list-style-type: none"><li>• What trends and challenges are governance, risk, and compliance (GRC) functions facing today and in the future?</li><li>• How did GRC approaches evolve over the past years at SAP?</li><li>• Where is the GRC industry heading and what are the next steps for SAP internally?</li><li>• How can new technologies like machine learning be leveraged to address those challenges?</li></ul> Miriam Kraus, SAP
14:30	<b>Process and Controls Efficiency for Vodafone: Protect the Value, Prevent the Loss</b> <ul style="list-style-type: none"><li>• Walk through Vodafone Group's process to establish its controls library for comprehensive controls self-assessment</li><li>• Learn how we have accelerated the implementation of the SAP Process Control application and quickly rolled out manual controls testing</li><li>• See how we have leveraged configuration controls, continuous monitoring, and business-integrity screening in its second-line-of-defence approach</li></ul> Sara Heuer, Vodafone Group Services
15:00	<b>Refreshment Break and a Visit to the Exhibition</b>
15:45	<b>innogy SE: The Road to Financial Compliance with SAP GRC Solutions</b> <ul style="list-style-type: none"><li>• Establish an audit-proof ICS (documentation)</li><li>• Deliver information in an appropriate format (with a GRC dashboard)</li><li>• Automate compliance (with Continuous Control Monitoring, Access Control and Tax Compliance)</li></ul> Carsten Tegethoff, innogy SE
16:15	<b>Business Integrity Screening: A Case Study from the Insurance Industry</b> <ul style="list-style-type: none"><li>• Insurance fraud trends</li><li>• How to screen high variety and volumes of data for outliers</li><li>• How to give fraud investigators direct control over detection rules: quality (and ease of adjustment) of rules, resulting in speed to reduce the number of false positives</li><li>• Minimising payments on illegitimate claim requests and directly impacting company's loss ratio</li></ul> Stephan de Jong, Nationale-Nederlanden
16:45	<b>Vision and Road Map for the SAP GRC Solutions (Current and New)</b> <ul style="list-style-type: none"><li>• Overview of recent innovations in the area of SAP GRC solutions</li><li>• An exclusive insight into planned innovations and the future direction of strategic development of SAP GRC solutions</li><li>• Insight into the latest GRC cloud solutions addressing common "know your customer" as well as data privacy and protection challenges</li></ul> Jochen Thierer, SAP
17:15	<b>Close of Day One, Followed by Evening Networking Reception</b>

# Agenda Day Two

## Friday March 16, 2018

8:00	<b>Registration and Refreshments</b>	
9:00	<b>Welcome Back from the Chairman</b> Chris Johnston, SAP	
9:15	<b>Governance, Risk, and Confusion: How to Make it Work Better</b> <ul style="list-style-type: none"> <li>• More regulation: not the solution, but the problem</li> <li>• Three lines of defense; another problem to be solved</li> <li>• Are algorithms going to be helpful or are they going to make compliance officers redundant?</li> <li>• The importance of behavior and culture</li> </ul> Leen Paape, Nyenrode Business University	
9:45	<b>Redesigning the Control Framework</b> <ul style="list-style-type: none"> <li>• The business focus that turned United Utilities' attention to implementing SAP GRC solutions</li> <li>• The development of a long-term strategy for using this technology within the business</li> <li>• How United Utilities harnessed the functionality available to provide a consolidated controls repository and continuous controls monitoring</li> <li>• The challenges and lessons learned along the way</li> </ul> Vicky Howarth, United Utilities	
10:15	<b>A Common Platform for Risk Management, Internal Controls, Ethics &amp; Compliance and Audit Management</b> <ul style="list-style-type: none"> <li>• The Stora Enso journey to integrating GRC management activities</li> <li>• A common approach to achieve improved transparency, efficiently coordinated reporting and monitoring</li> <li>• How to balance risk, control and assurance</li> </ul> Reetta Liikala, Stora Enso	
10:45	<b>Refreshment Break and a Visit to the Exhibition</b>	
	<b>Breakout Session 1</b>	<b>Breakout Session 2</b>
11:30	<b>A1 SAP Using SAP</b>	<b>B1 Audit Management Solutions</b>
12:15	<b>A2 What Makes a Successful GRC Platform?</b>	<b>B2 Embedding Compliance into SAP S/4HANA®</b>
13:00	<b>Networking Lunch in the Exhibition Area</b>	
14:30	<b>Shift_Risk_Left</b> <ul style="list-style-type: none"> <li>• What is shift left and why it is important to risk and control</li> <li>• The journey we all are on even if we do not know it</li> <li>• Sustainable risks and control management</li> <li>• Definition of done: what good looks like</li> </ul> Denis Ontiveros Merlo, BP PLC	
15:00	<b>Closing SAP Innovation Keynote Address: Office of the CFO, Finance and GRC Coming Together</b> <ul style="list-style-type: none"> <li>• Digitalization creating unprecedented transparency, but also new types of risk</li> <li>• The impact of digital technologies and the new General Data Protection Regulation (GDPR)</li> <li>• Managing operational risks in a more proactive way and improving efficiency by using process intelligence to boost financial performance</li> <li>• Significantly increased demands on internal controls and other security measures</li> <li>• A risk-based approach to compliance, cybersecurity, and data protection</li> <li>• The role of new technologies in helping to provide a holistic overview on existing risks</li> </ul> Martin Naraschewski, SAP	
15:30	<b>Close of Day Two, End of Conference</b>	

# Gold Sponsors



## Greenlight Technologies

Greenlight Technologies is the pioneering leader in risk, financial performance and regulatory compliance solutions, providing an enterprise-wide approach to cyber governance, managing regulatory change, and quantifying the impact of financial and operational risk. Strategic decision-making in fast-changing environments requires a different approach. Through the unique ability to integrate and correlate information across multiple technology domains and provide decision-makers with real-time recommendations, Greenlight Technologies supports key CFO, CISO, and Finance Transformation initiatives. Global 1000 companies rely on Greenlight Technologies to efficiently enable sustainable financial performance improvements and compliance across enterprise applications and business processes.

SAP® Access Violation Management by Greenlight reduces manual mitigating controls for Segregation of Duties (SoD) and quantifies your financial exposure from identity and access management risk to see the dollar value impact on your business. You're able to centralize your access governance processes and enable exception-based monitoring so you can automate violation identification and review, streamline access-risk processes, and cut governance costs. It reduces manual activities and enables the business to assess the financial exposure caused by business processes and user transactions, making compliance a byproduct of good operational controls. You'll expand visibility into the financial impact that SoD risks have on the organization, empower management to take corrective action where the risk exceeds thresholds, improve compliance, and reduce fraud, errors and omissions.

Greenlight's Enterprise Integration Solution for SAP Access Control allows you to automate controls across all of your cloud and on-premise business applications, including Ariba, SuccessFactors, Workday and 100 more.

For more information, please visit: [www.greenlightcorp.com](http://www.greenlightcorp.com)

---



## RISCOMP

Our passion is GRC automation.

- From custom roadmaps to integration and support
- Covering the main value drivers: process, content, and technology
- On premise or as GRC cloud solution

Riscomp combines expertise in the areas of Risk and Compliance with profound technical skills gained by our consultants through auditing, data analytics and SAP implementation projects. As a Recognized Expertise Partner for GRC, official Service and Education Partner of SAP SE, we ensure that your GRC processes are straightforward, intuitive and seamlessly embedded into your business processes. High integration and usability ensures maximum user acceptance.

Our main priority is delivering top-quality services, earning the satisfaction of our customers and providing long-term support as a reliable partner.

For more information, please visit: [www.riscomp.ch](http://www.riscomp.ch)

---

## How to register



### Registration

You have three options to register:

1. Register online at: [www.tacook.com/CCR](http://www.tacook.com/CCR)
2. Fill in the back page of this brochure and e-mail it to: [c.rodén@tacook.com](mailto:c.rodén@tacook.com)
3. Fill in the back page and fax it to:  
+44 (0)121 212 1623

### Contact Details

Charlotte Rodén, T.A. Cook Conferences  
T: +44 (0)121 200 3810  
E: [c.rodén@tacook.com](mailto:c.rodén@tacook.com)

This event is organized by: T.A. Cook Conferences in cooperation with SAP.

The registration fee includes access to the event, lunch on all days, refreshments, and the evening event, and documentation material for download. Please note that accommodation and travel are not included in the registration fee.



# Registration Form

## International SAP Conference on Internal Controls, Compliance and Risk Management

Fax to +44 (0)121 212 1623

or register online at:

[www.tacook.com/CCR](http://www.tacook.com/CCR)

I would like to register for this conference. (Please complete clearly in block capitals)

First Name	Last Name
Company	Job Title
Industry Sector	Street
City, State	Zip Code, Postal Code
Country	Phone
Fax	E-mail
Date	Signature

I wish to attend the following:

Two Day Conference (March 15-16)

Morning Half-Day Workshop (March 15 A.M) Please select from one of the below:

W1  W2  W3

Evening Event (March 15 - Open to conference registrants only)

**Payment Method**

Credit Card  Invoice

**Further Information**

1. Would you like to receive further information from SAP including special offers, reports, event news, and more along with information resulting from this inquiry?

Yes, by e-mail  Yes, by telephone  No

2. Would you like to receive further information from SAP partners or other affiliated companies and business partners of SAP including special offers, reports, and more along with information resulting from this inquiry?

Yes, by e-mail  Yes, by telephone  No

I agree to the above terms and conditions  
(This must be ticked in order for the registration to be processed)

### Conference Venue

Park Plaza Amsterdam Airport  
Melbournestraat 1  
Lijnden 1175 RM  
Netherlands  
T: +31 (0) 20 658 0580

### Registration and Contact Office

T.A. Cook Conferences.  
4th Floor, McLaren Building  
46 The Priory Queensway  
Birmingham, B4 7LR, UK  
T: +44 (0) 121 200 3810  
E: [info@tacook.com](mailto:info@tacook.com)  
Registered in England and Wales  
Company Registration Number: 4263656

### Event Fees

Type	Early Bird	Standard
Conference Only	€1150	€1290
Half Day Workshop	€375	€375

\* All fees are subject to 21% VAT

\*\* Early Bird Fee Deadline: Friday, January 19, 2018

NOTE: Payment should also be received by the deadline for the early bird discount to apply.

### Registration Cancellation and Substitutions

Cancellations must be made in writing at least two weeks before the beginning of the event. In this case we will charge a processing fee of £175.00, €200.00 or \$250.00 dependent on the currency of the event that you have registered for. Cancellations received less than two weeks before the event will be liable for the full registration fee. This also applies to registrants who do not attend the event. If a participant cannot attend for whatever reason, it is of course possible to nominate a substitution. Substitutions must be received in writing, must be addressed to the registration office and must include the names of both the original and the substitute registrants. We reserve the right to cancel your registration or refuse access to the event.

**Payment Participation** in an event is only possible if payment has already been received, or if it is submitted at the event via credit card payment or bankers draft/cheque. Please note that non-attendance for any reason is subject to the cancellation terms laid out above.

**Liability** You agree to indemnify and hold T.A. Cook Consultants and its business lines harmless against any and all loss, liability, damage, costs, expense, claims, proceedings and actions arising out of any negligent act or omission of client or their representatives; including any breach of these terms and conditions. The attendee is responsible for arranging appropriate insurance cover in connection with their attendance at this event, including prevention, postponement or abandonment. T.A. Cook and its business lines cannot be held liable for any loss, liability or damage to personal property. T.A. Cook and its business lines are not liable for damages due to technical malfunctions that may occur. We bear no responsibility if it is necessary to exchange, cancel, modify or postpone an event due to an unforeseen event or act of God, including, but not limited to, armed conflict, civil unrest, terrorist threats, natural disasters, severe weather, significant influence on transport.

**Organisers' Changes** We reserve the right to make changes to the event programme or to cancel the event in the case of insufficient delegate numbers. In this case, the delegate attendance fee will be refunded in full, though we are not liable for any further costs incurred by delegates in connection with their attendance. We do our best to ensure all presentations are available for electronic download, but in some cases, cannot guarantee that speakers will make their presentations available for sharing post-conference.

**Data Policy By registering for this event**, you grant us permission to keep you informed of future events and content within your field of interest. We will only send you relevant information (by email, post or telephone) and you can unsubscribe at any time. Your details will only be held on the T.A. Cook internal database and will not be supplied to 3rd parties without your prior knowledge and permission. If you wish to unsubscribe immediately, please send an email to [info@tacook.com](mailto:info@tacook.com) with "unsubscribe" in the subject line. For further information, please visit [uk.tacook.com/service/privacy-cookie-policy.html](http://uk.tacook.com/service/privacy-cookie-policy.html)

### Governing Law/Place of Jurisdiction/Place of Performance

(1) The law of the Federal Republic of Germany is solely applicable. Application of the UN Convention on Contracts is expressly excluded.

(2) The place of jurisdiction is Berlin.

(3) The place of performance is the announced event location.

VAT Number: 818 682 139 B01